# Report on Tourism Advancement for the Copper Corridor

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Copper Corridor Economic Development Coalition
September 16, 2016
Funded by Arizona Office of Tourism for the Arizona Council
for Enhancing Recreation and Tourism

#### Tourism Team



# Arizona Office of Tourism Community Development

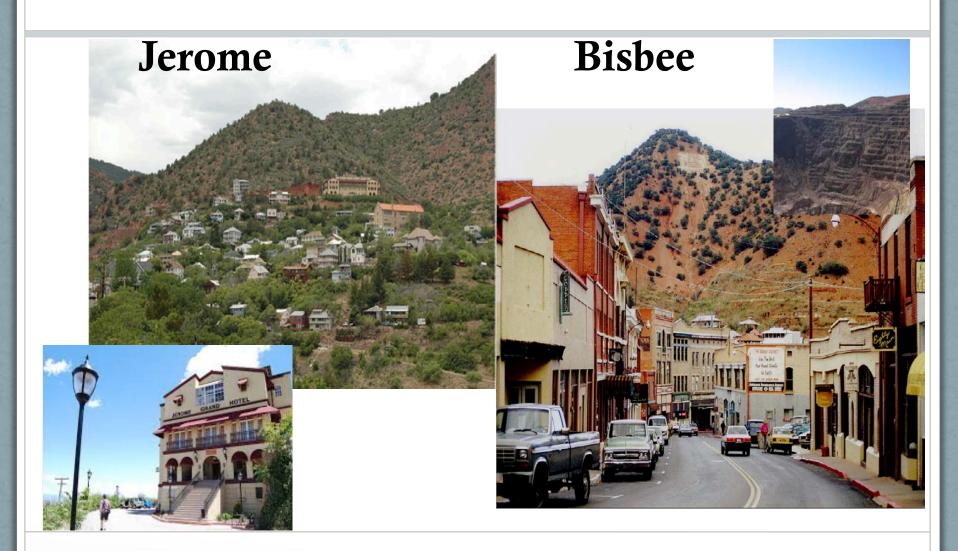
#### Regional Coalition using USDA Grant

- Develop regional marketing plan
- Organize FAM trips
- Produce regional maps
- Train employees/residents using workshops
- Schedule regional meetings
- Conduct regional tourism survey

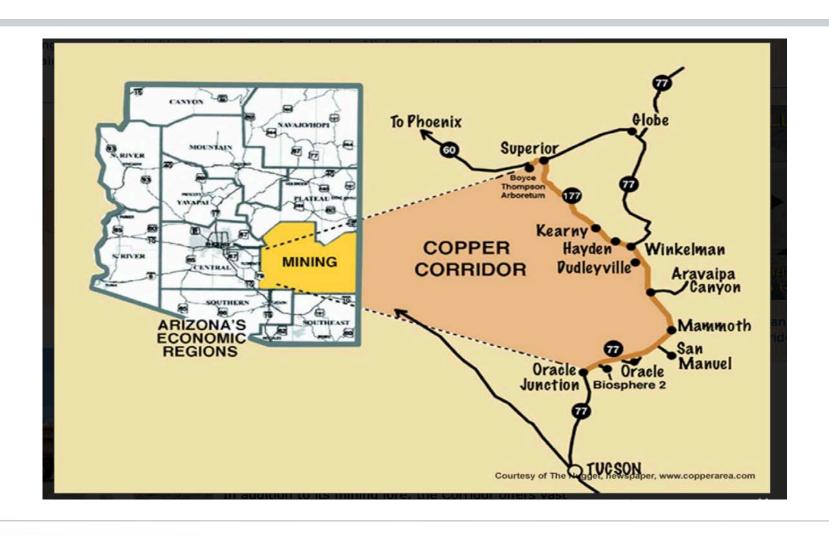
#### **ASU using AOT Grant**

- Train ASU students in research to assist community and regional development
  - Assist in strengthening regional cooperation between towns and businesses
  - Conduct primary and secondary data to better profile tourists

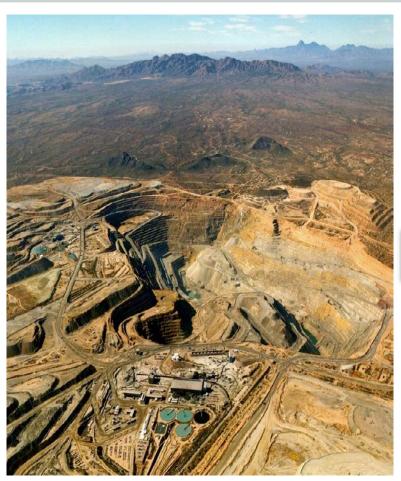
#### Arizona Mining Communities



#### The Copper Corridor



# Overall Objective: Bridge Communities and Diversify Economy





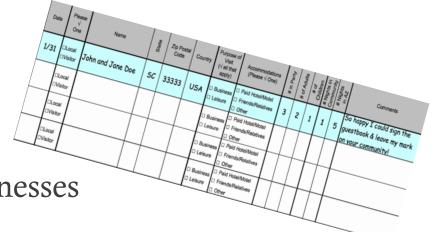


https://pkweis.files.wordpress.com/2012/04/asarcomissionmine.jpg

# Methods

#### How to Study Tourist Profiles

- Visitor inquiry lists
- Visitor centers
- Visitors to individual businesses
  - Attractions/ hotels
- Post a survey on Social Media
- Purchase data from Longwoods International, Dean Runyan Associates, and others



#### Partners in Regional Tourism Development

- Arizona Office of Tourism (AOT) and AZ Council for Enhancing Recreation and Tourism (ACERT)
- Stakeholders of the Copper Corridor
  - Copper Corridor Economic Development Coalition
  - Community members and elected officials
  - Mining firm
  - Local businesses
- ASU students
- Arizona Trail Association
- The Nature Conservancy
- Arizona State Parks
- Federal Land Agencies



#### Plan of Action: What Did We Do?

- Assessment of:
  - Current tourism resources, infrastructure, and services
    - Visits to area
    - Content analysis of online presence
- Secondary Data Analysis
  - State Parks Visitor Survey Boyce Thompson and Oracle State Parks
  - Guest registry logs
    - Superior Visitor Center, Superior Chamber of Commerce, and Oracle Visitor Center
  - Copper Corridor Business Inventory
  - Internet
- Primary Data Collection and Analysis
  - Four Event Surveys
  - Non-Motorized Vehicle Outdoor Recreation Survey
  - Motorized Vehicle Outdoor Recreation Survey
  - Stakeholder engagement



#### Primary Data Collection and Analysis

Input from community leaders using scientific approaches

#### Focus group

- Individual and group S.W.O.T analysis for regional tourism
- Itinerary concepts
- Discuss vision concepts and target markets



### Strategies: Bridging Communities

Tourism Team Meeting Dates	Goal of Meeting
September 10, 2015	Informational/Get to know the Copper Corridor
October 8	Informational/Get to know Kearny
October 26	SWOT Analysis & Itinerary Activity
January 25, 2016	Review SWOT findings, discuss Target Markets
April 4	Research Updates/meet with Arizona Office of Tourism representative
June 27	Establish Vision and discuss Profile of Visitors
September 12	Review Marketing Plan and discuss action items by Target Market

## S.W.O.T Analysis

#### Numerous External **Opportunities OPPORTUNITIES STRENGTHS** Recreational events/activities Natural geographic beauty AZ Trail expansion Proximity of other cities and →opportunities for history/nature/culture businesses to reach trail Winter visitors users Proximity to Highway 77 expansion Phoenix/Tucson Proximity to Outdoor activities Phoenix/Tucson Gila River county Railroad Unique communities Connecting to larger venues (Biosphere/Arboretum) Critical Substantial Internal Internal Weaknesses Strengths WEAKNESSES **THREATS** Lack of coordination School funding No broadband- access to social Mining economy (foreign investment) media Lack of funding for Cooperation between groups projects/marketing/tourism Signage Poor schools Poor reputation Workforce lacks education Property owners that will not Lack of marketing outside modify the area Economy Lack of vision for the area

Major External Threats

#### Vision

Connecting our communities to promote the rural flavor, open spaces, unique places and events in the Copper Corridor.

# Findings

#### Arizona Visitor Profile

#### 2015

42.1 million overnight visitors (Up 3.4% YOY)

\$21 billion direct spending (Up 1.3% YOY)

#### **Phoenix & Central Region**

22.1 million domestic overnight visitors

\$13.6 billion direct spending

#### **Pinal County**

6,010 jobs supported by tourism

\$568 million direct destination traveler spending

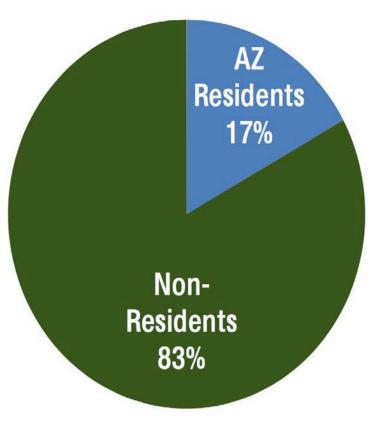


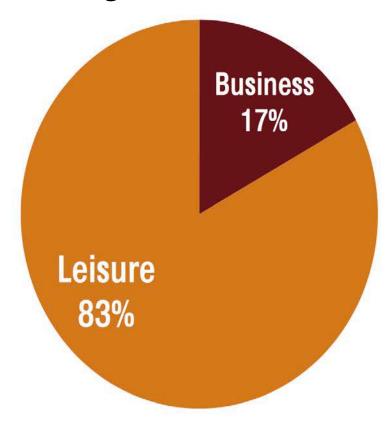
**DMA of origin for an overnight trip to the Phoenix and Central Region:** Los Angeles, Phoenix, Chicago

Source: Longwoods International, Dean Runyan Associates, Arizona Office of Tourism

#### Arizona Visitor Profile

2015 Phoenix & Central Region Overnight Visitor Profile

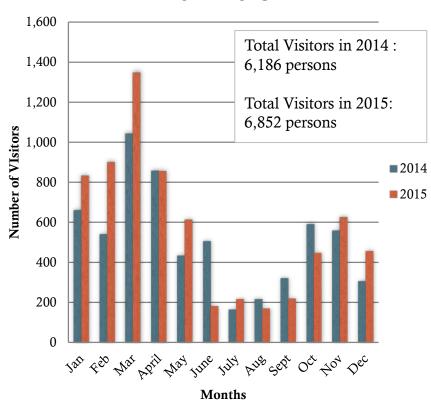




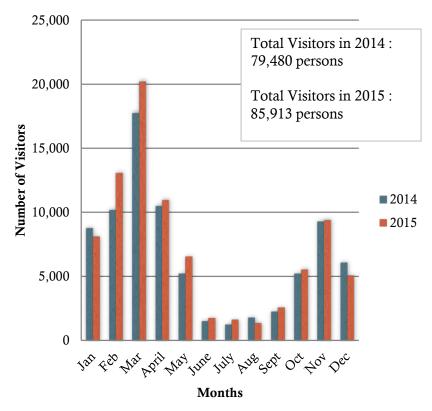
Source: Longwoods International & Arizona Office of Tourism

## State Park Visitor Survey

#### Oracle State Park Visitors from 2014-2015



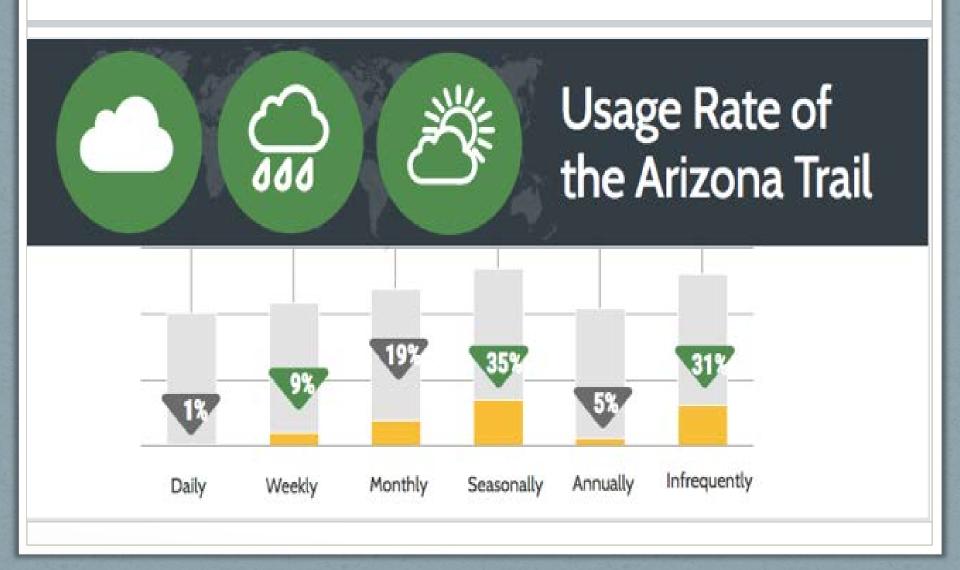
#### **Boyce Thompson State Park Visitation from 2014-2015**



Survey Location	Trail Survey Dates
American Flag Trailhead, Oracle	January 30, 2016
Florence-Kelvin Trailhead, Kearny	February 20, 2016
Florence-Kelvin Trailhead, Kearny	March 26, 2016
Picketpost Trailhead, Superior	November 7, 2015
Picketpost Trailhead, Superior	January 30, 2016
Picketpost Trailhead, Superior	March 26, 2016
Tiger Mine Trailhead, Oracle	February 21, 2016

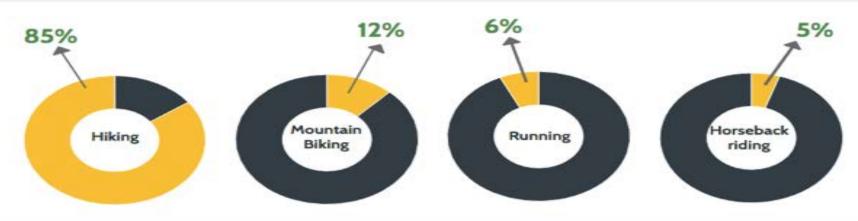
- Majority of visitors learn about Corridor by word-ofmouth or a friend
- Survey participants were all over 23 years old
- Over 50% are likely to patronize local businesses in the next 12 months
- 8 out of 10 plan to return to the trailhead area in the next 12 months





# Usage of the Arizona Trail

#### Activities Done on the Arizona Trail



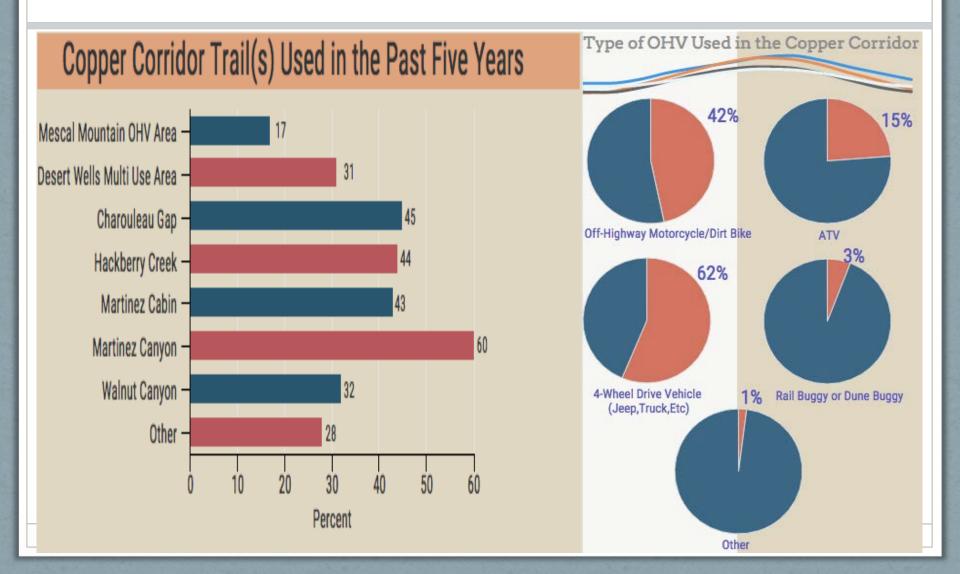
## Trails Survey – Motorized

- Survey participants were all over 25 years old
- Majority of visitors learned about OHV trails in the Corridor from being apart of an off-road club or group

# Visits in the Past 12 Months

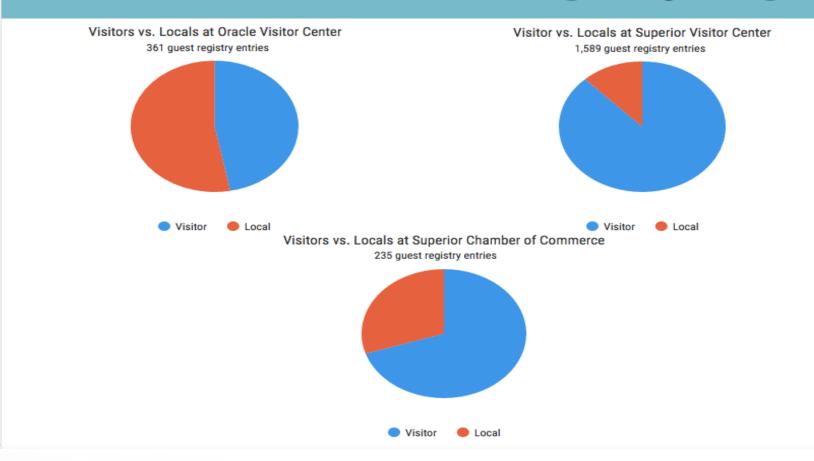


#### Trails Survey - Motorized



## Visitor Center Guest Registry Log

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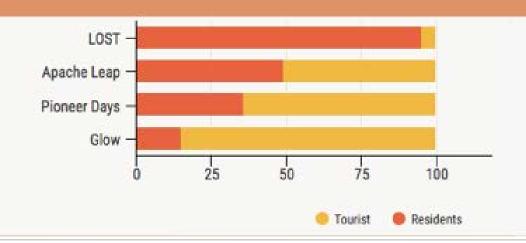
### Visitor Center Guest Registry Logs



### Events Surveys

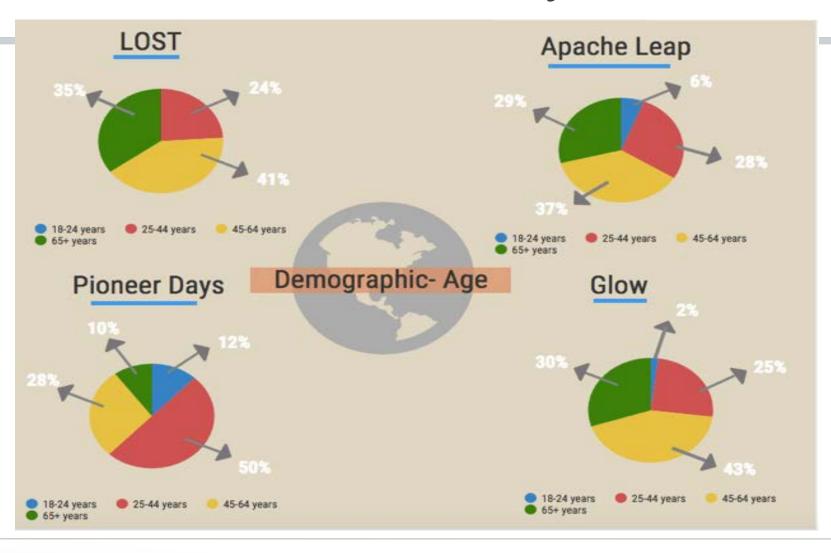


LOST Apache Leap Pioneer Days Glow



Amount of Residents and Tourists of Each Event

#### Event Surveys



# Recommendations

#### Strategies: Bridging Communities

- Event that incorporates all communities
  - Geocaching
- Ore cart program
- Vision among all community groups
- Continue efforts to engage the community
- Copper Corridor Tourism Team
- Continue cultivating the brand

# Strategies: Arizona Office of Tourism

- Free marketing services
- Press releases regarding upcoming events, new development, recreation opportunities
- Public Event inclusion on Calendar of Events page
- Business listings
- Familiarization Tours (FAM)



## Strategies: Small Business Development

Cultivate a sense of place through entrepreneurial ventures

Lodging

Workforce training



Photos: Tripadvisor.com

## Strategies: Funding

- Grants
  - AOT cooperative advertising program
- Partnerships
  - Private Industry
- County
- Resolution Copper
- Chambers and Municipal Partnerships
- Fundraising Efforts
  - Peppersauce Round Up at Arizona Zipline Adventures music festival, mountain biking, and trail running benefiting the Arizona Trail



#### Inventory of Deliverables

- Study of Event Attendees at GLOW
- Study of Event Attendees at Kearny's Pioneer Days
- Study of Event Attendees at Apache Leap Mining Festival
- Study of Event Attendees to Superior's Legends of Superior Trail (LOST) Festival
- Study of Arizona Trail Users
- Study of Off-Highway Vehicle Users in the Copper Corridor Region
- A Tourism and Recreation Future for Arizona's Copper Corridor Region (Student Project Report)
- Case Study of A New Business: Arizona Zipline Adventures
- Study of Oracle Visitor Center Guest Registry Logs
- Study of Superior Visitor Center Guest Registry Logs
- Study of Superior Chamber of Commerce Guest Registry Logs
- Copper Corridor Itineraries

#### Contact



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#### Welcome to ASU's Center for Sustainable Tourism,

We are eager to expand our work in sustainable tourism. Sustainability can take on many meanings and applications. Similar to the principles of park and resource conservation, we want to be known for tourism

home

https://scrd.asu.edu/sustainabletourism

# THANK YOU

